



103 346 1101

Knowlogy Certificate List

Course: MS 2088

Instructor: NALM WEBER

Date: _____

Training Location: DOD.E.A - WASHINGTON DC

Dedicated (see back of sheet) Public

Please **PRINT** your name, as you would like it to appear on your certificate.

	Name	Signature	Phone	Company/ Division	Days/Evenings									
					1	2	3	4	5	6	7			
1	KATHAN C	<i>KC</i>	x 2712											
2	DARREN D	<i>DD</i>	x											
3	SCOTT C	<i>SC</i>	x 1920											
4	WILL J													
5	MIKE G	<i>MG</i>	x 2749											
6	ALICE R													
7	LORRAINE W	<i>LW</i>	x 2725											
8	JIM J	<i>JJ</i>	x 2713											
9	DUANE B	<i>DB</i>												
10	AL A													
11														
12														
13														
14														
15														
16														

DOD/IT DIVISION 703 696 3749 P. 02/02

Comments: DAME

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2082</u>	Course Name: <u>Implementing & Administering Case Clustering</u>	Date of Course: <u>May 2, 07</u>
MS CTEC Name: _____	MSP ID: <u>362369</u>	
Instructor Name: <u>Norm Hebert</u>	Instructor's MCP ID: _____	
Student Name: <u>Mike G</u>	Evaluation ID: _____	
Company Name: <u>D&D&A</u>	Phone: _____	
Address: <u>4040 Fairfax</u>	Fax: _____	
City: <u>Arlington</u>	State/Province: <u>Vt</u>	ZIP: <u>22202</u>
		Country: <u>USA</u>

- The primary industry of your firm or division is: (Select only one.)
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines
- Success on your current job is based primarily on your ability to: (Select only one.)
 - Design, develop or test computer hardware or software
 - Sell computer hardware, software or services
 - Set long-term vision, strategies, plans and budgets for creation of information systems
 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above
- How long have you worked with the products used in this course? (Select only one.)
 - less than 3 months
 - 3 months to 6 months
 - more than 6 months
- How many months or years of related product experience do you have? (Select only one.)
 - less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
 - over 2 years
- How did you hear about this course? (Select only one.)
 - Referral from a co-worker
 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
 - TechNet CD-ROM
 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion
- How are you going to use this class? (Select only one.)
 - Preparation to become a MCPS: Microsoft Certified Product Specialist
 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSA: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development
- If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)
 - Video
 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

Indicate the degree to which you agree with each statement:

DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION

Microsoft Official Curriculum

Course Number: <u>2087</u>	Course Name: <u>2087 Highly Available Web</u>	Date of Course: _____
MS CTEC Name: <u>Norm Hebert</u>	<u>KEICOR</u>	MSP ID: 362369
Instructor Name: _____		Instructor's MCP ID: _____
Student Name: <u>Lorraine W</u>		Evaluation ID: _____
Company Name: <u>Department of Defense</u>		Phone: _____
Address: <u>4040 N Fairfax Drive</u>		Fax: _____
City: <u>Dulles</u>	State/Province: <u>VA</u>	ZIP: <u>22203</u>
		Country: _____

1. The primary industry of your firm or division is:

(Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: (Select only one.)

- Design, develop or test computer hardware or software
- Sell computer hardware, software or services
- Set long-term vision, strategies, plans and budgets for creation of information systems
- Create detailed technical design for information systems
- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCS: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

- Video
- Self-study
- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS							
8. I met all course prerequisites.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2088</u>	Course Name: <u>HIGHLY AVAILABLE WEB INCREASE</u>	Date of Course: <u>5-3-02</u>
MS CTEC Name: <u>KEI</u>	MSP ID: 362369	
Instructor Name: <u>NORM HERBERT</u>	Instructor's MCP ID: _____	
Student Name: <u>Will</u>	Evaluation ID: _____	
Company Name: <u>ACS - DODER</u>	Phone: _____	
Address: <u>4000 N. FRIDAY DR</u>	Fax: _____	
City: <u>Wilmington</u>	State/Province: <u>VA</u>	ZIP: <u>22003</u>
		Country: _____

1. The primary industry of your firm or division is:
(Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
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- Insurance
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2. Success on your current job is based primarily on your ability to: (Select only one.)

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- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

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- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

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- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCSA: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
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(Select only one.)

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Microsoft

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

Indicate the degree to which you agree with each statement:

DEMOGRAPHICS							
8.	I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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12.	The balance between technical theory and implementation details is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.	The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	The graphics/multimedia elements helped to clarify technical concepts.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.	I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17.	The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18.	The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19.	The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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21.	The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22.	The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.	The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24.	The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25.	I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26.	The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27.	The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28.	The staff of this training center were courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2007</u>	Course Name: <u>Implementing 4 Server Clusters</u>	Date of Course: <u>4/29/02</u>
MS CTEC Name: _____	MSP ID: 362369	
Instructor Name: <u>NORM HEBERT</u>	Instructor's MCP ID: _____	
Student Name: <u>DUANE B.</u>	Evaluation ID: _____	
Company Name: <u>DOVEA</u>	Phone: <u>703-</u>	
Address: <u>4040 N. FAIRFAX DR</u>	Fax: _____	
City: <u>ARLINGTON</u>	State/Province: <u>VA</u>	ZIP: <u>22203</u>
	Country: _____	

1. The primary industry of your firm or division is: (Select only one.)
- Consumer products
 - Independent hardware vendor
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 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
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 - Finance
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2. Success on your current job is based primarily on your ability to: (Select only one.)
- Design, develop or test computer hardware or software
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 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above
3. How long have you worked with the products used in this course? (Select only one.)
- less than 3 months
 - 3 months to 6 months
 - more than 6 months
4. How many months or years of related product experience do you have? (Select only one.)
- less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
 - over 2 years
5. How did you hear about this course? (Select only one.)
- Referral from a co-worker
 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
 - TechNet CD-ROM
 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion
6. How are you going to use this class? (Select only one.)
- Preparation to become a MCPS: Microsoft Certified Product Specialist
 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSA: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development
7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)
- Video
 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

Course Number: <u>2088</u>	Course Name: _____	Date of Course: _____
MS CTEC Name: <u>KEI</u>		MSP ID: <u>362369</u>
Instructor Name: <u>NORM WEBER</u>		Instructor's MCP ID: _____
Student Name: _____		Evaluation ID: _____
Company Name: _____		Phone: _____
Address: _____		Fax: _____
City: _____	State/Province: _____	ZIP: _____
		Country: _____

1. The primary industry of your firm or division is:
(Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: (Select only one.)

- Design, develop or test computer hardware or software
- Sell computer hardware, software or services
- Set long-term vision, strategies, plans and budgets for creation of information systems
- Create detailed technical design for information systems
- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
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7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

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- Microsoft Press books
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Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

Course Number: <u>2088</u>	Course Name: _____	Date of Course: _____
MS CTEC Name: <u>KEI</u>		MSP ID: <u>362369</u>
Instructor Name: <u>NORM HERERT</u>		Instructor's MCP ID: _____
Student Name: <u>ALICE R</u>		Evaluation ID: _____
Company Name: <u>HQ DODEN</u>		Phone: <u>703</u>
Address: <u>1046 W FAIRFAX DR</u>		Fax: _____
City: <u>ARLINGTON</u>	State/Province: <u>VA</u>	Country: <u>USA</u>
	ZIP: _____	

1. The primary industry of your firm or division is:
(Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
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2. Success on your current job is based primarily on your ability to: (Select only one.)

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- Sell computer hardware, software or services
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- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

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- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCSD: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

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- Self-study
- Microsoft Press books
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Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2088</u>	Course Name: <u>designing web infrastructure</u>	Date of Course: <u>5-1/5-3</u>
MS CTEC Name: <u>KEL</u>	MSP ID: <u>362369</u>	
Instructor Name: <u>NOCH Hebert</u>	Instructor's MCP ID: <u>NOCH</u>	
Student Name: <u>Jim J</u>	Evaluation ID: _____	
Company Name: <u>DODIA</u>	Phone: <u>703-</u>	
Address: <u>4040 N. FAIRFAX</u>	Fax: _____	
City: <u>Wilmington</u>	State/Province: <u>VA</u>	ZIP: <u>22203</u>
	Country: _____	

- The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines
- Success on your current job is based primarily on your ability to: *(Select only one.)*
 - Design, develop or test computer hardware or software
 - Sell computer hardware, software or services
 - Set long-term vision, strategies, plans and budgets for creation of information systems
 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above
- How long have you worked with the products used in this course? *(Select only one.)*
 - less than 3 months
 - 3 months to 6 months
 - more than 6 months
- How many months or years of related product experience do you have? *(Select only one.)*
 - less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
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- How did you hear about this course? *(Select only one.)*
 - Referral from a co-worker
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 - http://www.microsoft.com/train_cert
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 - Special promotion
- How are you going to use this class? *(Select only one.)*
 - Preparation to become a MCPS: Microsoft Certified Product Specialist
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Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
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17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center were courteous and helpful to student needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

