

Class Sign In Sheet

(By Date)

Course: 2087 Implementing Microsoft Windows 2000 Clustering

Date: 4/11/2003 Day 3 of 3

City: Tempe

Facility: Room 01

Instructor: Hebert, Norm

Minimum: 5

Maximum: 14

Status: Scheduled

Time: 7:30 AM to 1:30 PM

Student	Company	Sales Rep	Status	E-Mail	Signature
Jason	Ensynch	jbottom	Completed	@ensynch.com	<i>[Signature]</i>
Jonathan	Charles Schwab	paugustus	Completed	@schwab.	<i>[Signature]</i>
Scott	Charles Schwab	paugustus	Completed	@schwab.com	<i>[Signature]</i>
Pete	Charles Schwab	paugustus	Completed	@schwab.co	<i>Pete</i>
Bill	Charles Schwab	paugustus	Completed	@schwab.co	<i>[Signature]</i>
Luis	Prologis Trust	pgundersen	Completed	@prologis.com	<i>[Signature]</i>
Lee	Charles Schwab	paugustus	No Show		
David	Charles Schwab	paugustus	Cancelled		
Rhonda	Charles Schwab	paugustus	Completed	@schwab	<i>[Signature]</i>
Myra	Intel Corporation	pgundersen	Cancelled		
Em	Sonora Quest Laboratories, LLC	pgundersen	Completed	@hammett	<i>[Signature]</i>
Amiel	Intel Corporation	pgundersen	Cancelled		
Mike	Charles Schwab	paugustus	No Show		
Greg	Charles Schwab	paugustus	Completed	@schwab.com	<i>[Signature]</i>
Jason	Sonora Quest Laboratories, LLC	pgundersen	Completed	@hammett	<i>[Signature]</i>
Bill	Charles Schwab	paugustus	Completed	@schwab.com	<i>[Signature]</i>

COPY

Instructor's Name: Norm Class: 2087A Date: Student Name: Bill Student email address: bill Student phone number: 693 Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 2. Technical explanations 3. Availability during class 4. Promoted learning 5. Used good examples 6. Controlled learning environment 7. Presentation skills 8. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 10. Comfort of classroom 11. Cleanliness 12. Computer equipment functionality 13. Helpfulness of staff 14. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 16. Course topics sufficiently covered 17. Explanation of technical theory 18. Review questions 19. Module topics sufficiently covered 20. Value of skills gained 21. Real world examples/scenarios 22. Lab exercises as learning tools 23. Readability and Consistency 24. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class? 26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient 28. My Account Executive/Educational Consultant is: 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 30. I intend to use my Online ANYTIME account for review and study 31. Is this your first time at New Horizons 32. Would you recommend this course to others 33. Would you recommend this instructor to others 34. Would you recommend New Horizons to others 35. Other classes you are interested in taking: 36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: 2087 A Date: 4/11/03
 Student Name: Jason Student email address: @ensynch.com
 Student phone number: 480- _____ Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge (9) 8 7 6 5 4 3 2 1
- 2. Technical explanations (9) 8 7 6 5 4 3 2 1
- 3. Availability during class (9) 8 7 6 5 4 3 2 1
- 4. Promoted learning (9) 8 7 6 5 4 3 2 1
- 5. Used good examples (9) 8 7 6 5 4 3 2 1
- 6. Controlled learning environment (9) 8 7 6 5 4 3 2 1
- 7. Presentation skills (9) 8 7 6 5 4 3 2 1
- 8. Overall, how satisfied are you with the instructor? (9) 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup (9) 8 7 6 5 4 3 2 1
- 10. Comfort of classroom (9) 8 7 6 5 4 3 2 1
- 11. Cleanliness (9) 8 7 6 5 4 3 2 1
- 12. Computer equipment functionality (9) 8 7 6 5 4 3 2 1
- 13. Helpfulness of staff (9) 8 7 6 5 4 3 2 1
- 14. Overall, how satisfied are you with the training facility? (9) 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content (9) 8 7 6 5 4 3 2 1
- 16. Course topics sufficiently covered (9) 8 7 6 5 4 3 2 1
- 17. Explanation of technical theory (9) 8 7 6 5 4 3 2 1
- 18. Review questions (9) 8 7 6 5 4 3 2 1
- 19. Module topics sufficiently covered (9) 8 7 6 5 4 3 2 1
- 20. Value of skills gained (9) 8 7 6 5 4 3 2 1
- 21. Real world examples/scenarios (9) 8 7 6 5 4 3 2 1
- 22. Lab exercises as learning tools (9) 8 7 6 5 4 3 2 1
- 23. Readability and Consistency (9) 8 7 6 5 4 3 2 1
- 24. Overall, how satisfied are you with courseware? (9) 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class? (9) 8 7 6 5 4 3 2 1
- 26. Comments: _____

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient (9) 8 7 6 5 4 3 2 1
- 28. My Account Executive/Educational Consultant is: Jeff Bottom
- 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily (9) 8 7 6 5 4 3 2 1
- 30. I intend to use my Online ANYTIME account for review and study (9) Yes No
- 31. Is this your first time at New Horizons Yes No
- 32. Would you recommend this course to others Yes No
- 33. Would you recommend this instructor to others Yes No
- 34. Would you recommend New Horizons to others Yes No
- 35. Other classes you are interested in taking: _____
- 36. Comments/Suggestions to improve your experience? _____

Instructor's Name: Noam Hebert Class: Windows Clustering Date: 4-9-4-11

Student Name: Greg Student email address: Greg@schwab.com

Student phone number: _____ Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge (9) 8 7 6 5 4 3 2 1
2. Technical explanations (9) 8 7 6 5 4 3 2 1
3. Availability during class (9) 8 7 6 5 4 3 2 1
4. Promoted learning (9) 8 7 6 5 4 3 2 1
5. Used good examples (9) 8 7 6 5 4 3 2 1
6. Controlled learning environment (9) 8 7 6 5 4 3 2 1
7. Presentation skills (9) 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? (9) 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup (9) 8 7 6 5 4 3 2 1
10. Comfort of classroom (9) 8 7 6 5 4 3 2 1
11. Cleanliness (9) 8 7 6 5 4 3 2 1
12. Computer equipment functionality (9) 8 7 6 5 4 3 2 1
13. Helpfulness of staff (9) 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? (9) 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content (9) 8 7 6 5 4 3 2 1
16. Course topics sufficiently covered (9) 8 7 6 5 4 3 2 1
17. Explanation of technical theory (9) 8 7 6 5 4 3 2 1
18. Review questions (9) 8 7 6 5 4 3 2 1
19. Module topics sufficiently covered (9) 8 7 6 5 4 3 2 1
20. Value of skills gained (9) 8 7 6 5 4 3 2 1
21. Real world examples/scenarios (9) 8 7 6 5 4 3 2 1
22. Lab exercises as learning tools (9) 8 7 6 5 4 3 2 1
23. Readability and Consistency (9) 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? (9) 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

25. Everything considered on the basis of your overall experience, how do you rate your class? (9) 8 7 6 5 4 3 2 1

26. Comments: OUTSTANDING INSTRUCTOR, Great CLASS

Additional Questions

How satisfied are you with the following:

27. Check-in at the front desk was timely and efficient (9) 8 7 6 5 4 3 2 1

28. My Account Executive/Educational Consultant is: _____

29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking: ACTIVE DIRECTORY

36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: 2087a Date: 4-11-03
 Student Name: Jason Student email address: _____
 Student phone number: _____ Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge (9) 8 7 6 5 4 3 2 1
- 2. Technical explanations (9) 8 7 6 5 4 3 2 1
- 3. Availability during class (9) 8 7 6 5 4 3 2 1
- 4. Promoted learning (9) 8 7 6 5 4 3 2 1
- 5. Used good examples (9) 8 7 6 5 4 3 2 1
- 6. Controlled learning environment (9) 8 7 6 5 4 3 2 1
- 7. Presentation skills (9) 8 7 6 5 4 3 2 1
- 8. Overall, how satisfied are you with the instructor? (9) 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 (8) 7 6 5 4 3 2 1
- 10. Comfort of classroom 9 8 7 (6) 5 4 3 2 1
- 11. Cleanliness 9 (8) 7 6 5 4 3 2 1
- 12. Computer equipment functionality 9 8 7 6 5 (4) 3 2 1
- 13. Helpfulness of staff (9) 8 7 6 5 4 3 2 1
- 14. Overall, how satisfied are you with the training facility? 9 8 (7) 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content (9) 8 7 6 5 4 3 2 1
- 16. Course topics sufficiently covered (9) 8 7 6 5 4 3 2 1
- 17. Explanation of technical theory (9) 8 7 6 5 4 3 2 1
- 18. Review questions (9) 8 7 6 5 4 3 2 1
- 19. Module topics sufficiently covered (9) 8 7 6 5 4 3 2 1
- 20. Value of skills gained (9) 8 7 6 5 4 3 2 1
- 21. Real world examples/scenarios (9) 8 7 6 5 4 3 2 1
- 22. Lab exercises as learning tools (9) 8 7 6 5 4 3 2 1
- 23. Readability and Consistency (9) 8 7 6 5 4 3 2 1
- 24. Overall, how satisfied are you with courseware? (9) 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 (7) 6 5 4 3 2 1
- 26. Comments: Very Knowledgeable Instructor

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient (9) 8 7 6 5 4 3 2 1
- 28. My Account Executive/Educational Consultant is: Paul Gunderson
- 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1
- 30. I intend to use my Online ANYTIME account for review and study Yes (No)
- 31. Is this your first time at New Horizons Yes (No)
- 32. Would you recommend this course to others Yes No
- 33. Would you recommend this instructor to others Yes No
- 34. Would you recommend New Horizons to others Yes No
- 35. Other classes you are interested in taking: _____

36. Comments/Suggestions to improve your experience?

Instructor's Name: Wolm Herbert Class: 7687 2000 clustering Date: 4-11-03
 Student Name: Rhonda Student email address: _____
 Student phone number: 467 Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Technical knowledge | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Technical explanations | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Availability during class | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Promoted learning | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 9. Classroom software setup | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 10. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 15. Completeness of content | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 16. Course topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Explanation of technical theory | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 18. Review questions | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Module topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 20. Value of skills gained | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. Real world examples/scenarios | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 22. Lab exercises as learning tools | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. Readability and Consistency | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 24. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 25. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

26. Comments: _____

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 27. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|---|---|---|---|---|---|---|---|---|---|

28. My Account Executive/Educational Consultant is: _____

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking: _____

36. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: 2087 ^{Implementing MS} Windows 2000 (looking) Date: 4/9/2003
 Student Name: Scott Student email address: scott@school.com
 Student phone number: 602- Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 9 8 7 6 5 4 3 2 1
- 2. Technical explanations 9 8 7 6 5 4 3 2 1
- 3. Availability during class 9 8 7 6 5 4 3 2 1
- 4. Promoted learning 9 8 7 6 5 4 3 2 1
- 5. Used good examples 9 8 7 6 5 4 3 2 1
- 6. Controlled learning environment 9 8 7 6 5 4 3 2 1
- 7. Presentation skills 9 8 7 6 5 4 3 2 1
- 8. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 8 7 6 5 4 3 2 1
- 10. Comfort of classroom 9 8 7 6 5 4 3 2 1
- 11. Cleanliness 9 8 7 6 5 4 3 2 1
- 12. Computer equipment functionality 9 8 7 6 5 4 3 2 1
- 13. Helpfulness of staff 9 8 7 6 5 4 3 2 1
- 14. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 9 8 7 6 5 4 3 2 1
- 16. Course topics sufficiently covered 9 8 7 6 5 4 3 2 1
- 17. Explanation of technical theory 9 8 7 6 5 4 3 2 1
- 18. Review questions 9 8 7 6 5 4 3 2 1
- 19. Module topics sufficiently covered 9 8 7 6 5 4 3 2 1
- 20. Value of skills gained 9 8 7 6 5 4 3 2 1
- 21. Real world examples/scenarios 9 8 7 6 5 4 3 2 1
- 22. Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
- 23. Readability and Consistency 9 8 7 6 5 4 3 2 1
- 24. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

26. Comments: For New Horizons, please ensure hardware works.
Norm was great! Thanks!

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1
- 28. My Account Executive/Educational Consultant is: _____
- 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1
- 30. I intend to use my Online ANYTIME account for review and study Yes No
- 31. Is this your first time at New Horizons Yes No
- 32. Would you recommend this course to others Yes No
- 33. Would you recommend this instructor to others Yes No
- 34. Would you recommend New Horizons to others Yes No
- 35. Other classes you are interested in taking: _____
- 36. Comments/Suggestions to improve your experience? _____

Instructor's Name: ADAM HIGB Class: MS 2007 Date: 4/1/07

Student Name: Q Student email address: _____

Student phone number: 622 Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Technical knowledge | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Technical explanations | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Availability during class | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Promoted learning | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 9. Classroom software setup | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 10. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 15. Completeness of content | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 16. Course topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Explanation of technical theory | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 18. Review questions | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Module topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 20. Value of skills gained | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. Real world examples/scenarios | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 22. Lab exercises as learning tools | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. Readability and Consistency | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 24. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 25. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 26. Comments: _____ | | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|-----|----|---|---|---|---|---|---|---|
| 27. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 28. My Account Executive/Educational Consultant is: _____ | | | | | | | | | |
| 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 30. I intend to use my Online ANYTIME account for review and study | Yes | No | | | | | | | |
| 31. Is this your first time at New Horizons | Yes | No | | | | | | | |
| 32. Would you recommend this course to others | Yes | No | | | | | | | |
| 33. Would you recommend this instructor to others | Yes | No | | | | | | | |
| 34. Would you recommend New Horizons to others | Yes | No | | | | | | | |
| 35. Other classes you are interested in taking: _____ | | | | | | | | | |

36. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: 2087A Date: 4/11/2003

Student Name: Bill Z Student email address:

Student phone number: Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 9 8 7 6 5 4 3 2 1
2. Technical explanations 9 8 7 6 5 4 3 2 1
3. Availability during class 9 8 7 6 5 4 3 2 1
4. Promoted learning 9 8 7 6 5 4 3 2 1
5. Used good examples 9 8 7 6 5 4 3 2 1
6. Controlled learning environment 9 8 7 6 5 4 3 2 1
7. Presentation skills 9 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 8 7 6 5 4 3 2 1
10. Comfort of classroom 9 8 7 6 5 4 3 2 1
11. Cleanliness 9 8 7 6 5 4 3 2 1
12. Computer equipment functionality 9 8 7 6 5 4 3 2 1
13. Helpfulness of staff 9 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 9 8 7 6 5 4 3 2 1
16. Course topics sufficiently covered 9 8 7 6 5 4 3 2 1
17. Explanation of technical theory 9 8 7 6 5 4 3 2 1
18. Review questions 9 8 7 6 5 4 3 2 1
19. Module topics sufficiently covered 9 8 7 6 5 4 3 2 1
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21. Real world examples/scenarios 9 8 7 6 5 4 3 2 1
22. Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
23. Readability and Consistency 9 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

26. Comments:

Additional Questions

How satisfied are you with the following:

27. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1

28. My Account Executive/Educational Consultant is:

29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking:

36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: J07A Date: 4-11-03
 Student Name: WS Student email address: @Yahoo.com
 Student phone number: _____ Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Technical knowledge | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Technical explanations | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Availability during class | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Promoted learning | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 9. Classroom software setup | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 10. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 15. Completeness of content | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 16. Course topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Explanation of technical theory | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 18. Review questions | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Module topics sufficiently covered | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 20. Value of skills gained | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. Real world examples/scenarios | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 22. Lab exercises as learning tools | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. Readability and Consistency | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 24. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 25. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

26. Comments: _____

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|-----|---|---|---|---|----|---|
| 27. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 28. My Account Executive/Educational Consultant is: <u>Jessie Johnson (41020)</u> | | | | | | | | | |
| 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 30. I intend to use my Online ANYTIME account for review and study | | | Yes | | | | | No | |
| 31. Is this your first time at New Horizons | | | Yes | | | | | No | |
| 32. Would you recommend this course to others | | | Yes | | | | | No | |
| 33. Would you recommend this instructor to others | | | Yes | | | | | No | |
| 34. Would you recommend New Horizons to others | | | Yes | | | | | No | |
| 35. Other classes you are interested in taking: _____ | | | | | | | | | |

36. Comments/Suggestions to improve your experience? _____

Instructor's Name: _____ Class: _____ Date: 4-11-07
 Student Name: Jonathan Student email address: Jonathan @schub.com
 Student phone number: 602 Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|----------|----------|---|---|---|---|---|---|
| 1. Technical knowledge | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Technical explanations | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Availability during class | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Promoted learning | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Used good examples | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Controlled learning environment | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Presentation skills | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Overall, how satisfied are you with the instructor? | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|----------|----------|----------|---|---|---|---|---|
| 9. Classroom software setup | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 10. Comfort of classroom | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Cleanliness | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Computer equipment functionality | 9 | 8 | 7 | <u>6</u> | 5 | 4 | 3 | 2 | 1 |
| 13. Helpfulness of staff | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Overall, how satisfied are you with the training facility? | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|----------|----------|----------|---|---|---|---|---|
| 15. Completeness of content | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 16. Course topics sufficiently covered | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Explanation of technical theory | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 18. Review questions | 9 | 8 | 7 | <u>6</u> | 5 | 4 | 3 | 2 | 1 |
| 19. Module topics sufficiently covered | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 20. Value of skills gained | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. Real world examples/scenarios | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 22. Lab exercises as learning tools | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. Readability and Consistency | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 24. Overall, how satisfied are you with courseware? | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|----------|---|---|---|---|---|---|
| 25. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | <u>7</u> | 6 | 5 | 4 | 3 | 2 | 1 |
| 26. Comments: _____ | | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|---|------------|---|----|---|---|---|---|---|
| 27. Check-in at the front desk was timely and efficient | 9 | <u>8</u> | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 28. My Account Executive/Educational Consultant is: _____ | | | | | | | | | |
| 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 30. I intend to use my Online ANYTIME account for review and study | | Yes | | No | | | | | |
| 31. Is this your first time at New Horizons | | <u>Yes</u> | | No | | | | | |
| 32. Would you recommend this course to others | | <u>Yes</u> | | No | | | | | |
| 33. Would you recommend this instructor to others | | <u>Yes</u> | | No | | | | | |
| 34. Would you recommend New Horizons to others | | <u>Yes</u> | | No | | | | | |
| 35. Other classes you are interested in taking: _____ | | | | | | | | | |
| 36. Comments/Suggestions to improve your experience? _____ | | | | | | | | | |

Instructor's Name: Norm Hebert Class: 2087 Date: 4/11/03

Student Name: Eric Student email address:

Student phone number: Would you like to be notified about additional courses? Yes No

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 9 8 7 6 5 4 3 2 1
2. Technical explanations 9 8 7 6 5 4 3 2 1
3. Availability during class 9 8 7 6 5 4 3 2 1
4. Promoted learning 9 8 7 6 5 4 3 2 1
5. Used good examples 9 8 7 6 5 4 3 2 1
6. Controlled learning environment 9 8 7 6 5 4 3 2 1
7. Presentation skills 9 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 8 7 6 5 4 3 2 1
10. Comfort of classroom 9 8 7 6 5 4 3 2 1
11. Cleanliness 9 8 7 6 5 4 3 2 1
12. Computer equipment functionality 9 8 7 6 5 4 3 2 1
13. Helpfulness of staff 9 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 9 8 7 6 5 4 3 2 1
16. Course topics sufficiently covered 9 8 7 6 5 4 3 2 1
17. Explanation of technical theory 9 8 7 6 5 4 3 2 1
18. Review questions 9 8 7 6 5 4 3 2 1
19. Module topics sufficiently covered 9 8 7 6 5 4 3 2 1
20. Value of skills gained 9 8 7 6 5 4 3 2 1
21. Real world examples/scenarios 9 8 7 6 5 4 3 2 1
22. Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
23. Readability and Consistency 9 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

26. Comments:

Additional Questions

How satisfied are you with the following:

27. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1

28. My Account Executive/Educational Consultant is: Paul Gundarsa

29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking:

36. Comments/Suggestions to improve your experience?