

Instructor's Name: Norm Herbert Class: App Center 22034 Date: 7/19/2002
Student Name: Michael Student email address: Michael@centura.org
Student phone number: 303 643 Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge
2. Technical explanations
3. Availability during class
4. Promoted learning
5. Used good examples
6. Controlled learning environment
7. Presentation skills
8. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup
10. Comfort of classroom
11. Cleanliness
12. Computer equipment functionality
13. Helpfulness of staff
14. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content
16. Course length sufficient for topic
17. Explanation of technical theory
18. Review questions
19. Modules' length sufficient for topic
20. Value of skills gained
21. Real world examples/scenarios
22. Lab exercises as learning tools
23. Readability and Consistency
24. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class?
26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient
28. My Account Executive/Educational Consultant is:
29. My Account Executive/Ed. Consultant has serviced my account satisfactorily
30. I intend to use my Online ANYTIME account for review and study
31. Is this your first time at New Horizons
32. Would you recommend this course to others
33. Would you recommend this instructor to others
34. Would you recommend New Horizons to others
35. Other classes you are interested in taking:
36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: Win 2000 App Center Date: 7/19/2002
 Student Name: Jason Student email address: j @ centura.org
 Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 1. Knowledge of subject material | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 2. Explanations clear and complete | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 3. Concepts reviewed throughout the course | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 4. Professional, organized and prepared | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 5. Promoted learning (Motivating, friendly, patient) | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 6. Used good examples | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 7. Controlled learning environment | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 8. Presentation skills | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 9. Overall, how satisfied are you with the instructor? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 10. Classroom software setup on time | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 11. Comfort of classroom | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 12. Cleanliness | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 13. Computer equipment functionality | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 14. Helpfulness of staff | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 15. Overall, how satisfied are you with the training facility? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | |
|---|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 16. Course length sufficient for topic | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 17. Overall, how satisfied are you with courseware? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 19. Comments: _____ | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|--------------------------------------|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| 20. Check-in at the front desk was timely and efficient | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 | |
| 21. My Account Executive/Educational Consultant is: _____ | | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | | | | |
| 24. Is this your first time at New Horizons | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | | | | |
| 25. Would you recommend this course to others | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | | | | |
| 26. Would you recommend this instructor to others | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | | | | |
| 27. Would you recommend New Horizons to others | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | | | | |

28. Other classes you are interested in taking: C# VB.net, Com+

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Herbert Class: App center 2203A Date: 7/19/02
Student Name: Bill Student email address: William@centra.org
Student phone number: 719- Would you like to be notified about additional courses? Yes (No)

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge
2. Technical explanations
3. Availability during class
4. Promoted learning
5. Used good examples
6. Controlled learning environment
7. Presentation skills
8. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup
10. Comfort of classroom
11. Cleanliness
12. Computer equipment functionality
13. Helpfulness of staff
14. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content
16. Course length sufficient for topic
17. Explanation of technical theory
18. Review questions
19. Modules' length sufficient for topic
20. Value of skills gained
21. Real world examples/scenarios
22. Lab exercises as learning tools
23. Readability and Consistency
24. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class?
26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient
28. My Account Executive/Educational Consultant is:
29. My Account Executive/Ed. Consultant has serviced my account satisfactorily
30. I intend to use my Online ANYTIME account for review and study
31. Is this your first time at New Horizons
32. Would you recommend this course to others
33. Would you recommend this instructor to others
34. Would you recommend New Horizons to others
35. Other classes you are interested in taking:
36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: Deploying MS Applications Date: 2/19/02
Student Name: Ron Student email address: ron@centura.org
Student phone number: 303-643-... Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge
2. Technical explanations
3. Availability during class
4. Promoted learning
5. Used good examples
6. Controlled learning environment
7. Presentation skills
8. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup
10. Comfort of classroom
11. Cleanliness
12. Computer equipment functionality
13. Helpfulness of staff
14. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content
16. Course length sufficient for topic
17. Explanation of technical theory
18. Review questions
19. Modules' length sufficient for topic
20. Value of skills gained
21. Real world examples/scenarios
22. Lab exercises as learning tools
23. Readability and Consistency
24. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class?
26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient
28. My Account Executive/Educational Consultant is:
29. My Account Executive/Ed. Consultant has serviced my account satisfactorily
30. I intend to use my Online ANYTIME account for review and study
31. Is this your first time at New Horizons
32. Would you recommend this course to others
33. Would you recommend this instructor to others
34. Would you recommend New Horizons to others
35. Other classes you are interested in taking:
36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Hebert Class: 2203A Date: 7/20/02
 Student Name: Terry Student email address: Terry @centura.oll
 Student phone number: 719-776 Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

Very Satisfied Very Dissatisfied

- | | |
|--|-------------------|
| 1. Knowledge of subject material | 9 8 7 6 5 4 3 2 1 |
| 2. Explanations clear and complete | 9 8 7 6 5 4 3 2 1 |
| 3. Concepts reviewed throughout the course | 9 8 7 6 5 4 3 2 1 |
| 4. Professional, organized and prepared | 9 8 7 6 5 4 3 2 1 |
| 5. Promoted learning (Motivating, friendly, patient) | 9 8 7 6 5 4 3 2 1 |
| 6. Used good examples | 9 8 7 6 5 4 3 2 1 |
| 7. Controlled learning environment | 9 8 7 6 5 4 3 2 1 |
| 8. Presentation skills | 9 8 7 6 5 4 3 2 1 |
| 9. Overall, how satisfied are you with the instructor? | 9 8 7 6 5 4 3 2 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | |
|--|-------------------|
| 10. Classroom software setup on time | 9 8 7 6 5 4 3 2 1 |
| 11. Comfort of classroom | 9 8 7 6 5 4 3 2 1 |
| 12. Cleanliness | 9 8 7 6 5 4 3 2 1 |
| 13. Computer equipment functionality | 9 8 7 6 5 4 3 2 1 |
| 14. Helpfulness of staff | 9 8 7 6 5 4 3 2 1 |
| 15. Overall, how satisfied are you with the training facility? | 9 8 7 6 5 4 3 2 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | |
|---|-------------------|
| 16. Course length sufficient for topic | 9 8 7 6 5 4 3 2 1 |
| 17. Overall, how satisfied are you with courseware? | 9 8 7 6 5 4 3 2 1 |

Overall Satisfaction

Summing it all up:

- | | |
|--|-------------------|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | 9 8 7 6 5 4 3 2 1 |
| 19. Comments: _____ | |

Additional Questions

How satisfied are you with the following:

- | | |
|--|-------------------|
| 20. Check-in at the front desk was timely and efficient | 9 8 7 6 5 4 3 2 1 |
| 21. My Account Executive/Educational Consultant is: _____ | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 8 7 6 5 4 3 2 1 |
| 23. I intend to use my Online ANYTIME account for review and study | Yes No |
| 24. Is this your first time at New Horizons | Yes No |
| 25. Would you recommend this course to others | Yes No |
| 26. Would you recommend this instructor to others | Yes No |
| 27. Would you recommend New Horizons to others | Yes No |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: 2203A Date: 7/20/02
 Student Name: Lisa Student email address: Lisa @centura.org
 Student phone number: 719-776-XXXX Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

Very Satisfied Very Dissatisfied

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|------------------------------------|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|------------------------------------|---|---|---|---|---|---|---|---|

19. Comments: Room a little noisy due to PCs on Desktop.
Consider putting under table.

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|---|------------------------------------|---|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|---|------------------------------------|---|---|---|---|---|---|---|---|

21. My Account Executive/Educational Consultant is: _____

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

23. I intend to use my Online ANYTIME account for review and study Yes No

24. Is this your first time at New Horizons Yes No

25. Would you recommend this course to others Yes No

26. Would you recommend this instructor to others Yes No

27. Would you recommend New Horizons to others Yes No

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Niolen Hubert Class: 2203A Date: 7.19.07

Student Name: _____ Student email address: _____

Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

19. Comments: _____

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|-----|----|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. My Account Executive/Educational Consultant is: _____ | | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | Yes | No | | | | | | | |
| 24. Is this your first time at New Horizons | Yes | No | | | | | | | |
| 25. Would you recommend this course to others | Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | Yes | No | | | | | | | |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: App Center Date: 7-19-02

Student Name: Gary Student email address:

Student phone number: 303-643- Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 9 8 7 6 5 4 3 2 1
2. Technical explanations 9 8 7 6 5 4 3 2 1
3. Availability during class 9 8 7 6 5 4 3 2 1
4. Promoted learning 9 8 7 6 5 4 3 2 1
5. Used good examples 9 8 7 6 5 4 3 2 1
6. Controlled learning environment 9 8 7 6 5 4 3 2 1
7. Presentation skills 9 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 8 7 6 5 4 3 2 1
10. Comfort of classroom 9 8 7 6 5 4 3 2 1
11. Cleanliness 9 8 7 6 5 4 3 2 1
12. Computer equipment functionality 9 8 7 6 5 4 3 2 1
13. Helpfulness of staff 9 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 9 8 7 6 5 4 3 2 1
16. Course length sufficient for topic 9 8 7 6 5 4 3 2 1
17. Explanation of technical theory 9 8 7 6 5 4 3 2 1
18. Review questions 9 8 7 6 5 4 3 2 1
19. Modules' length sufficient for topic 9 8 7 6 5 4 3 2 1
20. Value of skills gained 9 8 7 6 5 4 3 2 1
21. Real world examples/scenarios 9 8 7 6 5 4 3 2 1
22. Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
23. Readability and Consistency 9 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

26. Comments:

Additional Questions

How satisfied are you with the following:

27. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1

28. My Account Executive/Educational Consultant is:

29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking:

36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Heberf Class: 2203A Date: 7-19-02

Student Name: _____ Student email address: _____

Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

Very Satisfied Very Dissatisfied

- 1. Knowledge of subject material 9 8 6 5 4 3 2 1
- 2. Explanations clear and complete 9 8 6 5 4 3 2 1
- 3. Concepts reviewed throughout the course 9 8 6 5 4 3 2 1
- 4. Professional, organized and prepared 9 8 6 5 4 3 2 1
- 5. Promoted learning (Motivating, friendly, patient) 9 8 6 5 4 3 2 1
- 6. Used good examples 9 8 7 6 5 4 3 2 1
- 7. Controlled learning environment 9 8 6 5 4 3 2 1
- 8. Presentation skills 9 8 6 5 4 3 2 1
- 9. Overall, how satisfied are you with the instructor? 9 8 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 10. Classroom software setup on time 9 8 7 6 5 4 3 2 1
- 11. Comfort of classroom 9 8 7 6 5 4 3 2 1
- 12. Cleanliness 9 8 6 5 4 3 2 1
- 13. Computer equipment functionality 9 8 6 5 4 3 2 1
- 14. Helpfulness of staff 9 8 6 5 4 3 2 1
- 15. Overall, how satisfied are you with the training facility? 9 8 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 16. Course length sufficient for topic 9 8 7 6 5 4 3 2 1
- 17. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 18. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1
- 19. Comments: _____

Additional Questions

How satisfied are you with the following:

- 20. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1
- 21. My Account Executive/Educational Consultant is: _____
- 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1
- 23. I intend to use my Online ANYTIME account for review and study Yes No
- 24. Is this your first time at New Horizons Yes No
- 25. Would you recommend this course to others Yes No
- 26. Would you recommend this instructor to others Yes No
- 27. Would you recommend New Horizons to others Yes No

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Nann Hebest Class: App Center Date: 7/19/02
 Student Name: Mike Student email address: Mike@eCentura.org
 Student phone number: 303-643- Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Comments: _____ | | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|-----|----|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. My Account Executive/Educational Consultant is: _____ | | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | Yes | No | | | | | | | |
| 24. Is this your first time at New Horizons | Yes | No | | | | | | | |
| 25. Would you recommend this course to others | Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | Yes | No | | | | | | | |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____