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Event Info

**Event ID:** 4716  
**Course:** MS 2087 Implementing and Administering Server Clusters Using  
**Time:** Day  
**Units:** 6  
**Start Date:** 6/19/2002  
**End Date:** 6/21/2002  
**Trainer:** Norm Herbert  
**Room:** Room 4  
**Max Students:** 8  
**Students**

	Name	Reg Type	Billing Group	Sales Rep
1.	Bill	Registration		Jay Voorheis
2.	John	Registration	Marriott Vacation Club-Kristen Atkins	Wynne Munster
3.	[REDACTED]			Voorheis
4.	Glenn	Registration	CNL Group	Wynne Munster
5.	Jim	Registration	Marriott Vacation Club	Wynne Munster
6.	[REDACTED]			Jay

**Notes:**

Evaluation Submitted By: bill.

bill@lmco.com

Job: IT Professional

Client: Lockheed Martin

Date: 6/19/2002 -6/21/2002 Course Name: M2067

Training Provider: TechTrain

Instructor: Norm Herbert

**User Information**

- 1) Department/Division
- 2) Course Location
- 3) Instructor name
- 4) CTEC Name
- 5) Industry:
- 6) Including yourself, how many people were in your class?
- 7) Did you meet the course prerequisites as stated in module 0?
- 8) During this course, my learning experience was:
- 9) During this course, the content (excluding labs) was:

Consumer Enterprise Solutions  
 Maitland  
 Norm Herbert  
 Techtrain  
 High-tech  
 4  
 Yes  
 in a classroom  
 instructor-led

**Instructor**

- 10) Technical knowledge
- 11) Technical explanations
- 12) Availability during class
- 13) Promoted learning
- 14) Used good examples
- 15) Controlled learning environment
- 16) Presentation skills
- 17) Overall, how satisfied are you with the instructor?

	Very Satisfied					Very Dissatisfied				
	9	8	7	6	5	4	3	2	1	
10) Technical knowledge	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11) Technical explanations	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12) Availability during class	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13) Promoted learning	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14) Used good examples	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15) Controlled learning environment	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16) Presentation skills	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17) Overall, how satisfied are you with the instructor?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Training Facility**

- 18) Classroom software setup
- 19) Comfort of classroom
- 20) Cleanliness
- 21) Computer equipment functionality
- 22) Helpfulness of staff
- 23) Overall, how satisfied are you with the training facility?

	Very Satisfied					Very Dissatisfied				
	9	8	7	6	5	4	3	2	1	
18) Classroom software setup	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19) Comfort of classroom	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20) Cleanliness	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21) Computer equipment functionality	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22) Helpfulness of staff	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23) Overall, how satisfied are you with the training facility?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Courseware**

- 24) Completeness of content
- 25) Course topic sufficiently covered
- 26) Explanation of technical theory
- 27) Review questions
- 28) Module topics sufficiently covered
- 29) Value of skills gained
- 30) Real world examples/scenarios
- 31) Lab exercises as learning tools
- 32) Readability and Consistency
- 33) Overall, how satisfied are you with the courseware?

	Very Satisfied					Very Dissatisfied				
	9	8	7	6	5	4	3	2	1	
24) Completeness of content	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25) Course topic sufficiently covered	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26) Explanation of technical theory	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27) Review questions	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28) Module topics sufficiently covered	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
29) Value of skills gained	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30) Real world examples/scenarios	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31) Lab exercises as learning tools	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
32) Readability and Consistency	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
33) Overall, how satisfied are you with the courseware?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Evaluation Submitted By: john. .... i@vacationclub.com

Job: IT Professional Client: Unaffiliated

Date: 6/19/2002 -6/21/2002 Course Name: M2087

Training Provider: TechTrain Instructor: Norm Herbert

**User Information**

- 1) Course Location **Maitland**
- 2) Instructor name **Norm Hebert**
- 3) Instructor MCP# **963385**
- 4) Industry: **Real Estate**
- 5) Including yourself, how many people were in your class? **4**
- 6) Did you meet the course prerequisites as stated in module 0? **Yes**
- 7) During this course, my learning experience was: **In a classroom**
- 8) During this course, the content (excluding labs) was: **Instructor-led**

**Instructor**

**Very Satisfied** **Very Dissatisfied**

- 9) Technical knowledge 9 8 7 6 5 4 3 2 1
- 10) Technical explanations 9 8 7 6 5 4 3 2 1
- 11) Availability during class 9 8 7 6 5 4 3 2 1
- 12) Promoted learning 9 8 7 6 5 4 3 2 1
- 13) Used good examples 9 8 7 6 5 4 3 2 1
- 14) Controlled learning environment 9 8 7 6 5 4 3 2 1
- 15) Presentation skills 9 8 7 6 5 4 3 2 1
- 16) Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

**Training Facility**

**Very Satisfied** **Very Dissatisfied**

- 17) Classroom software setup 9 8 7 6 5 4 3 2 1
- 18) Comfort of classroom 9 8 7 6 5 4 3 2 1
- 19) Cleanliness 9 8 7 6 5 4 3 2 1
- 20) Computer equipment functionality 9 8 7 6 5 4 3 2 1
- 21) Helpfulness of staff 9 8 7 6 5 4 3 2 1
- 22) Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

**Courseware**

**Very Satisfied** **Very Dissatisfied**

- 23) Completeness of content 9 8 7 6 5 4 3 2 1
- 24) Course topic sufficiently covered 9 8 7 6 5 4 3 2 1
- 25) Explanation of technical theory 9 8 7 6 5 4 3 2 1
- 26) Review questions 9 8 7 6 5 4 3 2 1
- 27) Module topics sufficiently covered 9 8 7 6 5 4 3 2 1
- 28) Value of skills gained 9 8 7 6 5 4 3 2 1
- 29) Real world examples/scenarios 9 8 7 6 5 4 3 2 1
- 30) Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
- 31) Readability and Consistency 9 8 7 6 5 4 3 2 1
- 32) Overall, how satisfied are you with the courseware? 9 8 7 6 5 4 3 2 1

Evaluation Submitted By: martin@cnlonline.com

Job: IT Professional Client: CNL

Date: 6/19/2002 -6/21/2002 Course Name: M2087

Training Provider: TechTrain Instructor: Norm Herbert

User Information

- 1) Department/Division
2) Course Location
3) Instructor name
4) CTEC Name
5) Industry:
6) Including yourself, how many people were in your class?
7) Did you meet the course prerequisites as stated in module 0?
8) During this course, my learning experience was:
9) During this course, the content (excluding labs) was:

Network Services
Maitland fl
Norm
TechTrain
High-tech
4
Yes
in a classroom
instructor-led

Instructor

- 10) Technical knowledge
11) Technical explanations
12) Availability during class
13) Promoted learning
14) Used good examples
15) Controlled learning environment
16) Presentation skills
17) Overall, how satisfied are you with the instructor?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
10) Technical knowledge
11) Technical explanations
12) Availability during class
13) Promoted learning
14) Used good examples
15) Controlled learning environment
16) Presentation skills
17) Overall, how satisfied are you with the instructor?

Training Facility

- 18) Classroom software setup
19) Comfort of classroom
20) Cleanliness
21) Computer equipment functionality
22) Helpfulness of staff
23) Overall, how satisfied are you with the training facility?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
18) Classroom software setup
19) Comfort of classroom
20) Cleanliness
21) Computer equipment functionality
22) Helpfulness of staff
23) Overall, how satisfied are you with the training facility?

Courseware

- 24) Completeness of content
25) Course topic sufficiently covered
26) Explanation of technical theory
27) Review questions
28) Module topics sufficiently covered
29) Value of skills gained
30) Real world examples/scenarios
31) Lab exercises as learning tools
32) Readability and Consistency
33) Overall, how satisfied are you with the courseware?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
24) Completeness of content
25) Course topic sufficiently covered
26) Explanation of technical theory
27) Review questions
28) Module topics sufficiently covered
29) Value of skills gained
30) Real world examples/scenarios
31) Lab exercises as learning tools
32) Readability and Consistency
33) Overall, how satisfied are you with the courseware?

Evaluation Submitted By: jim.r @vacationclub.com

Job: IT Professional Client: Marriott Hotels

Date: 6/19/2002 -6/21/2002 Course Name: M2067

Training Provider: TechTrain Instructor: Norm Herbert

User Information

- 1) Department/Division
2) Course Location
3) Instructor name
4) Industry:
5) Including yourself, how many people were in your class?
6) Did you meet the course prerequisites as stated in module 0?
7) During this course, my learning experience was:
8) During this course, the content (excluding labs) was:

LAN Administration
TechTrain - Orlando
Norm Hebert
Other
4
Yes
In a classroom
Instructor-led

Instructor

- 9) Technical knowledge
10) Technical explanations
11) Availability during class
12) Promoted learning
13) Used good examples
14) Controlled learning environment
15) Presentation skills
16) Overall, how satisfied are you with the instructor?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
[Radio buttons for each rating]

Training Facility

- 17) Classroom software setup
18) Comfort of classroom
19) Cleanliness
20) Computer equipment functionality
21) Overall, how satisfied are you with the training facility?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
[Radio buttons for each rating]

Courseware

- 22) Completeness of content
23) Course topic sufficiently covered
24) Explanation of technical theory
25) Review questions
26) Module topics sufficiently covered
27) Value of skills gained
28) Real world examples/scenarios
29) Lab exercises as learning tools
30) Readability and Consistency
31) Overall, how satisfied are you with the courseware?

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
[Radio buttons for each rating]

Overall Satisfaction

- 32) Everything considered on the basis of your overall experience, how do you

Very Satisfied Very Dissatisfied
9 8 7 6 5 4 3 2 1
[Radio buttons for each rating]