

FOR TECH TRAIN REFERENCE, PLEASE
CALL MS. STACY CACCIATORE
at: 704-357-8010 (OR)
SCACCIATORE@TECHTRAIN.COM

CLASS 2087 Clustering
START DATE 9/26
DAY/NIGHT Day
TRACK

CLASS ATTENDANCE LIST

Class Dates

| Name | e-mail | 9/27 | 9/28 | 9/29 | 9/30 | 10/1 | 10/2 | 10/3 | 10/4 |
|--------|------------------------------|------|------|------|------|------|------|------|------|
| Steve | Steve...@bankofamerica.com | ✓ | | | | | | | |
| Edward | Edward...@bankofamerica.com | ✓ | | | | | | | |
| Jeff | jeff.p...@bankofamerica.com | ✓ | | | | | | | |
| Craig | J-Craig...@bankofamerica.com | ✓ | | | | | | | |

- MS-2087 Implementing Microsoft Bank of America Craig 1
- MS-2087 Implementing Microsoft Bank of America Jeff 1
- MS-2087 Implementing Microsoft Bank of America Steve 1
- MS-2087 Implementing Microsoft Bank of America Edward 1

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| BOA FOR REFERENCE PLEASE CONTACT ONLY | |
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Bank of America

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USA



MICROSOFT EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

| | | |
|--------------------------------------|-----------------------------|------------------------------------|
| Course Number: <u>2087</u> | Course Name: <u>CLUSTER</u> | Date of Course: <u>9/26 - 9/28</u> |
| Instructor Name: <u>Noem HERBERT</u> | Instructor's MCP ID: _____ | Evaluation ID: _____ |

Indicate the degree to which you agree with each statement:

6. Strongly Agree 5. Agree 4. Mildly Agree 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

| | 6. | 5. | 4. | 3. | 2. | 1. |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Strongly Agree | Agree | Mildly Agree | Mildly Disagree | Disagree | Strongly Disagree |
| 8. I met all course prerequisites. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| COURSE EVALUATION | | | | | | |
| 9. The knowledge and skills covered in this course will help me do my job. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. The course length is appropriate to cover the course content. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. The balance between lecture and lab is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. The balance between technical theory and implementation details is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. The graphics/multimedia elements helped to clarify technical concepts. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. The course materials were easy to use. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. I intend to use the course materials in the future. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you? | | | | | | |

| | | | | | | |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 17. The instructor demonstrated technical expertise on the product and subject matter of this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. The instructor controlled the training environment to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. The instructor explained technical concepts in a way which promoted understanding. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. The instructor asked questions appropriately. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. The instructor answered all appropriate questions clearly and completely. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. The instructor's presentation was clear and well organized. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. The instructor was available for student questions during labs and breaks. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. I would highly recommend this instructor to my colleagues. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

NONE! ONE OF BEST INSTRUCTORS I HAVE HAD!!

| | 6. | 5. | 4. | 3. | 2. | 1. |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Strongly Agree | Agree | Mildly Agree | Mildly Disagree | Disagree | Strongly Disagree |
| 26. The computer equipment was functional. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. The classroom configuration was comfortable to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. The staff of this training center were courteous and helpful to student needs. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations for improving the quality of service provided by this <u>training center</u> ? | | | | | | |

May we use your name, company name and comments in our marketing materials? yes no

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: 2087 Course Name: Cluster Date of Course: 9/26 - 9/28
 Instructor Name: Noem Hebert Instructor's MCP ID: _____
 Evaluation ID: _____

Indicate the degree to which you agree with each statement:

| | 6. Strongly Agree | 5. Agree | 4. Mildly Agree | 3. Mildly Disagree | 2. Disagree | 1. Strongly Disagree |
|--|-------------------|----------|-----------------|--------------------|-------------|----------------------|
|--|-------------------|----------|-----------------|--------------------|-------------|----------------------|

| | 6. Strongly Agree | 5. Agree | 4. Mildly Agree | 3. Mildly Disagree | 2. Disagree | 1. Strongly Disagree |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 8. I met all course prerequisites. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| COURSE EVALUATION | | | | | | |
| 9. The knowledge and skills covered in this course will help me do my job. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. The course length is appropriate to cover the course content. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. The balance between lecture and lab is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. The balance between technical theory and implementation details is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. The graphics/multimedia elements helped to clarify technical concepts. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. The course materials were easy to use. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. I intend to use the course materials in the future. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations to Microsoft for making the <u>course content</u> and materials more valuable to you? | | | | | | |

| | 6. Strongly Agree | 5. Agree | 4. Mildly Agree | 3. Mildly Disagree | 2. Disagree | 1. Strongly Disagree |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| INSTRUCTOR EVALUATION | | | | | | |
| 17. The instructor demonstrated technical expertise on the product and subject matter of this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. The instructor controlled the training environment to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. The instructor explained technical concepts in a way which promoted understanding. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. The instructor asked questions appropriately. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. The instructor answered all appropriate questions clearly and completely. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. The instructor's presentation was clear and well organized. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. The instructor was available for student questions during labs and breaks. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. I would highly recommend this instructor to my colleagues. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?
Noem was excellent. very knowledgeable on subject AND HAD Real world experience.

| | 6. Strongly Agree | 5. Agree | 4. Mildly Agree | 3. Mildly Disagree | 2. Disagree | 1. Strongly Disagree |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| TRAINING CENTER EVALUATION | | | | | | |
| 26. The computer equipment was functional. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. The classroom configuration was comfortable to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. The staff of this training center were courteous and helpful to student needs. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

What are your recommendations for improving the quality of service provided by this training center?

May we use your name, company name and comments in our marketing materials? yes no

MICROSOFT EDUCATION Course Evaluation Questionnaire AND CERTIFICATION

Microsoft Official Curriculum

Course Number: 2007 Course Name: WINZK CURTEL Date of Course: 9-26-01 to 9-28-01
 Instructor Name: NORM HEBERT Instructor's MCP ID: _____
 Evaluation ID: _____

Indicate the degree to which you agree with each statement:

6. Strongly Agree 5. Agree 4. Mildly Agree 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

| | 6. | 5. | 4. | 3. | 2. | 1. |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Strongly Agree | Agree | Mildly Agree | Mildly Disagree | Disagree | Strongly Disagree |
| COURSE VALUE | | | | | | |
| 8. I met all course prerequisites. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| COURSE VALUE EVALUATION | | | | | | |
| 9. The knowledge and skills covered in this course will help me do my job. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. The course length is appropriate to cover the course content. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. The balance between lecture and lab is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. The balance between technical theory and implementation details is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. The graphics/multimedia elements helped to clarify technical concepts. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. The course materials were easy to use. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. I intend to use the course materials in the future. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you? | | | | | | |

| | 6. | 5. | 4. | 3. | 2. | 1. |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Strongly Agree | Agree | Mildly Agree | Mildly Disagree | Disagree | Strongly Disagree |
| Instructor Evaluation | | | | | | |
| 17. The instructor demonstrated technical expertise on the product and subject matter of this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. The instructor controlled the training environment to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. The instructor explained technical concepts in a way which promoted understanding. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. The instructor asked questions appropriately. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. The instructor answered all appropriate questions clearly and completely. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. The instructor's presentation was clear and well organized. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. The instructor was available for student questions during labs and breaks. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. I would highly recommend this instructor to my colleagues. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course? | | | | | | |

| | 6. | 5. | 4. | 3. | 2. | 1. |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Strongly Agree | Agree | Mildly Agree | Mildly Disagree | Disagree | Strongly Disagree |
| TRAINING CENTER EVALUATION | | | | | | |
| 26. The computer equipment was functional. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. The classroom configuration was comfortable to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. The staff of this training center were courteous and helpful to student needs. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations for improving the quality of service provided by this <u>training center</u> ? | | | | | | |

May we use your name, company name and comments in our marketing materials? yes no

MICROSOFT EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: 2087 Course Name: CLUSTER CLASS Date of Course: _____
 Instructor Name: NORAN HARBERT Instructor's MCP ID: _____
 Evaluation ID: _____

6. 5. 4. 3. 2. 1.
 Strongly Agree Agree Mildly Agree Mildly Disagree Disagree Strongly Disagree

Indicate the degree to which you agree with each statement:

| COURSE EVALUATION | | | | | | |
|---|-------------------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 8. I met all course prerequisites. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| COURSE EVALUATION | | | | | | |
| 9. The knowledge and skills covered in this course will help me do my job. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. The course length is appropriate to cover the course content. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. The balance between lecture and lab is appropriate. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. The balance between technical theory and implementation details is appropriate. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. The graphics/multimedia elements helped to clarify technical concepts. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. The course materials were easy to use. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. I intend to use the course materials in the future. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you? | | | | | | |

| INSTRUCTOR EVALUATION | | | | | | |
|---|-------------------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 17. The instructor demonstrated technical expertise on the product and subject matter of this course. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. The instructor controlled the training environment to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. The instructor explained technical concepts in a way which promoted understanding. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. The instructor asked questions appropriately. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. The instructor answered all appropriate questions clearly and completely. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. The instructor's presentation was clear and well organized. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. The instructor was available for student questions during labs and breaks. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. I would highly recommend this instructor to my colleagues. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course? | | | | | | |

| TRAINING CENTER EVALUATION | | | | | | |
|--|-------------------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 26. The computer equipment was functional. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. The classroom configuration was comfortable to promote learning. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. The staff of this training center were courteous and helpful to student needs. | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What are your recommendations for improving the quality of service provided by this <u>training center</u> ? | | | | | | |

May we use your name, company name and comments in our marketing materials? yes no